

Sarah Dennis

Position Statement

NASIG is at a point in which flexibility and openness to change can spark positive innovations in our future. Already, NASIG has shown its commitment to learning and flexibility by creating separate on-site and virtual conferences through learning from past hybrid and virtual experiences. Being flexible and open to change ensures that the learning opportunities and community we provide will reach more people, increasing the visibility and viability of the organization.

The one thing NASIG is truly about is a community of professionals learning and helping each other. Expanding that community to include more people has been a commitment that is part of my work on the Program Planning Committee. This commitment can be seen through creation of the Proposal Resources page. The purpose of this page being to encourage those who may not know if they should/could submit a proposal to do so. With more proposals available this will lead to a wider variety of voices at the conference. Continued growth in program planning could come in partnering with Communications and E&I to reach out to more diverse library organizations with all the calls throughout the year.

One of the most pressing issues for NASIG is generating revenue to support the organization. This issue requires a new approach and research. One approach to contemplate for the future would be doing an in-person conference every other year. We need to consider this when examining our commitments with venues hosting the conference in the future. The research component comes when examining the virtual conferences and price point. We know that people love free content but the content of virtual conferences has value and we need to honor that value while trying to reach as many people as possible. We need to research our history of price and attendance at virtual events and comparable conferences' histories.

Virtual conferences are a future component that NASIG can embrace to reach more people and support accessibility. Exploring the virtual conference space further could lead to greater participation and exposure resulting in increased membership and securing financial stability.

The questions we need to ask ourselves is how can we create a great virtual experience at a reasonable price and what are the upfront costs. There are benefits to investing in a platform that can be used year-round to communicate and share with the community. This could be a place where informal periodic chats are held, where people know to meet for webinars, and a place for real networking and content to be found during the virtual conferences. Although this may require an investment of funds upfront, with this investment the value of membership would increase. With these investments NASIG can become an important part of communicating and discussing changes in the profession. New developments in technical services happen almost daily, NASIG has the opportunity to be an organization that is a main pillar of librarian learning and discussion.

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Curriculum Vitae

I. EDUCATION AND EXPERIENCE

A. Education

M.L.I.S., Indiana University at Indianapolis, Indianapolis, IN, 2019.
Major: Library and Information Science
Specialization: Technical Services

B.S., Indiana University at Fort Wayne, Fort Wayne, IN, 2008.
Major: Secondary Education

B.S., Ball State University, Muncie, IN, 2004.
Major: History
Minor: Anthropology

B. Experience

Electronic Resources Access Librarian, Alden Library, Ohio University (OU), July 2022 -
Current

- Currently exploring how to add more accessibility information into our acquisitions procedures and holdings information.
- Working to ensure holdings information is correct in the link resolvers, (EBSCOadmin and SerialsSolutions) with vendors, and with the consortium.
- Working to ensure that all users are able to authenticate into the library's resources using EZProxy.
- Created harvesting schedule using SUSHI to collect COUNTER data in the LibInsight platform. Also, gathering and communicating statistical information on request using data gathered in LibInsight, on the vendor portals, and historical data saved in department files.
- Read and analyze product licenses for electronic resource acquisitions. Communicating with vendors needs and suggestions on behalf of the university. In order to complete this work in a precise manner, I created a Licensing Negotiation Guide and Checklist that includes researched legal language.
- Participates in the interdepartmental committee, Libraries Web Committee, to explore various web-related projects. Also served on a search committee that successfully filled a librarian position.
- Currently working on a project to streamline the patron access to the library's licensed video content.

Electronic Resources Librarian, Evans Library, Texas A&M University (TAMU), May 2020 - June 2022

- Assists the electronic resources department in ensuring seamless access for authorized users to the library's electronic resources.
- Participates in resolving help desk tickets that are related to issues with access, specifically resources that are not responding correctly or credentials that are not working as expected.
- Updates EZProxy stanzas on a regular basis to ensure ease of access to resources and removes the out of date stanzas.
- Works extensively in our Electronic Resources Management system, CORAL, to create resource and trial records. Adds documents into CORAL that are related to licensing electronic resources on a regular basis and continues to add a backlog of these documents to CORAL.
- Participates in Folio Electronic Resource Management and Acquisitions meetings regularly. Also, participates in Folio BugFest in order to test processes related to electronic resource management.
- Participates in departmental projects related to access, discovery, and electronic resource management. These include; updating access with vendors to include a regional campus, identifying missing resources in our discovery system, and updating accessibility information for our electronic resources.

Librarian I, Little Turtle Branch, Allen County Public Library (ACPL), February 2011 - April 2020

- Assisted customers in reference needs on a daily basis. This included researching patron requests, assisting with technology questions, and teaching patrons how to use library technology.
- Created adult programming that included book clubs, art classes, a monthly film and discussion program which were facilitated by myself. These provided free entertainment for seniors in our community and learning outlets for all patrons with continued success.
- For the Little Turtle branch, I was the troubleshooter and was responsible for resolving situations where items were missing, damaged or lost and the patron was responsible.
- Created a one-day annual artist fair that featured local artists, some selling their art for the first time, with the intent to connect our community with local artists.
- Performed collection maintenance activities for the adult collection of the branch using Collection HQ software.

Technical Services Specialist, McMillen Library, Indiana Institute of Technology, July 2016 - July 2019

- Worked on a small team to provide reference services to the academic community, specifically on evenings and weekends.
- Responsible for the hirings, scheduling, and training of over ten student workers for the library.
- Updated training materials and hiring process for student workers to prepare students for the position and help returning student workers become reacquainted with the library.
- Managed deselection project of entire collection in order to keep collection relevant and create more study space.
- Updated collection holdings information to ensure that the catalog properly reflected physical holdings and users expectations for the library were met.
- Wrote fines policy enacted in Fall 2018.

II. RESEARCH AND PRESENTATIONS

A. Publications and Preprints

a. Publications

Juried

Sarah Dennis & Eric Hartnett (2022) An analysis of voluntary product accessibility templates (VPATs), *Journal of Electronic Resources Librarianship*, 34:2, 108-120, DOI: 10.1080/1941126X.2022.2064111

Non-Juried

Jill Dawson, Sarah Dennis, Michelle Colquitt, Brian Corrigan, Jonathan Shank & Bonnie Thornton (contributors) (2022) *Serials Spoken Here*, *Serials Review*, 48:1-2, 181-187, DOI: 10.1080/00987913.2022.2082238

b. Pre-Print

Dennis, Sarah, "Survey of Librarians and Virtual Library Conferences". OAKTrust. White Paper. (2021). <https://hdl.handle.net/1969.1/194897>.

c. Other Publications

Sarah Dennis, interview by Michael Todd, "Librarians' Survey Addresses the 'Virtual Reality' of Conference-Going" *Social Science Space Blog*. SAGE Publishing. 10/28/2021.

d. Manuscripts

Dennis, Sarah. "Creating a Proposal Rubric for a Library Conference."
Currently in production.

B. Presentations

a. National

Dennis, Sarah. "An Analysis of Voluntary Product Accessibility Templates (VPATs)". Poster Session, Charleston Conference, Charleston, NC, November 2021.

Dennis, Sarah. "Making the Most of the Management and Organization Module". Presentation, CORAL Summit, Virtual, May 2022.

Dennis, Sarah. "Exploring the CORAL Demo Site". Presentation, CORAL Summit, Virtual, May 2022.

b. State/Regional

Dennis, Sarah and Jaime Anderson. "Adult Programming: Big and Small". Speaker, Indiana Library Federation Conference, Indianapolis, IN, November 2018. Duration: 1 hour.

III. PROFESSIONAL ACTIVITIES

A. National Committees

Electronic Resources & Libraries (ER&L) - Workshop Planning Committee
Member - 09/2020 to 11/2022

Impact: As a member of the Workshop Planning Committee, I helped review proposals for workshops for ER&L. This committee works in an advisory role to recommend and find workshops that we believe would be useful to the profession at varying stages of career development.

North American Serials Interest Group (NASIG) - Program Planning Committee
Co-Chair - 2021- 2023, Member - 06/2020 to present

Impact: The purpose of this committee is to find and select the programs that will make up the core offerings of the annual national conference. I was invited to be a co-chair in 2021. More organizational duties are involved as a co-chair, including following a timeline to ensure all tasks are being completed in preparation for the conference, creating sub-committees, creating and editing

Sarah Dennis

public-facing documents, and working across committees, with the board, and our committee members to create a successful conference.

FOLIO Resource Management Special Interest Group, Member, 05/2020 to 06/2022

FOLIO Electronic Resource Management Subgroup, Member, 05/2020 to 06/2022

CORAL Steering Committee, Member, 02/2021 to 06/2022

Participated in planning communications with the user group community. During the 2022 CORAL Online Summit, facilitated a group discussion with those thinking about joining the user community.

American Library Association, Member, 2016 to 2022

B. Other Library Committees

OU, Libraries Web Committee, Member - 2022-Present

TAMU, Recruitment & Search Advisory Committee, Member - 2021 to 2022

ACPL, OCLC Wise Workflows Committee, Member - 2019 to 2020

ACPL, Summer Learning Program Committee, Member - 2016 to 2018

ACPL, Troubleshooting Committee, Member - 2016 to 2020

ACPL, Programming Committee, Member - 2018 to 2020

IV. OTHER PROFESSIONAL ACTIVITY

Indiana Library Leadership Academy (INLLA), Cohort Member, 2018.

V. CERTIFICATIONS

CITI - Social and Behavioral Research Best Practices for Clinical Research

CITI - Social and Behavioral Research Investigators and Key Personnel

IOP - Peer Review Excellence Course