

## Membership Services Committee, submitted by: David Macaulay and Cindy Shirkey

### Members

David Macaulay, co-chair (University of Nebraska-Lincoln)

Cindy Shirkey, co-chair (East Carolina University)

Heather Barrett, member (Southern Methodist University)

Suzy Kozaitis, member (Florida Institute of Technology)

Francene Lewis, member (Calvin College)

Elizabeth McDonald, member (University of Memphis)

Jordan Pederson, member (University of Toronto)

Chris Ferguson, board liaison (Murray State University)

### Continuing Activities

- Respond to member login problems, renewal, and invoicing questions. Update member organizational affiliations when requested.
- Run new member and lapsed member reports monthly.
- Send new member reports monthly to Communications Committee, Newsletter, and NISO contacts.
- Send lapsed member reports monthly to Communications Committee for removal from NASIG-L, and to the NISO rep.
- Continuing to update the Membership Services Committee manual to reflect Wild Apricot information.
- Will be working to clean up and standardize organizational entries in the member database.
- Will also be working to clean up committee affiliation information in the member database.

### Statistical Information

Member numbers as of October 30, 2020:

Level	Total (Bundles)	Active	Renewal overdue	Lapsed	Pending New	Pending Renewal	Level change	New in last 7 days	New in last 30 days
Canada Member	15	14	1	-	-	1	-	-	-
Complimentary	1	1	-	-	-	-	-	-	-
Library School Student	123	105	23	18	-	-	-	-	2
Lifetime	8	8	-	-	-	-	-	-	-
Mexico Member	-	-	-	-	-	-	-	-	-
Organizational	14 (5)	8	2	2	4	-	-	-	1
Regular Tier 1	69	37	31	31	1	-	-	-	-
Regular Tier 2	279	249	18	-	1	29	-	1	4
Retiree	10	9	1	1	-	-	-	-	-

Total	519 (5)	431	76	52	6	30	-	1	7
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submitted on: November 1, 2020